### **Privacy Statement**

Mediterranean Wellness is committed to protecting your privacy in our one-on-one interactions as well as our online experience. This Statement of Privacy applies to the Directed Counseling approach and governs data collection and usage. By using our Directed Counseling service, you consent to the data practices described in this statement.

## **Collection of your Personal Information**

Mediterranean Wellness collects specific information for contacting you, such as e-mail, name, address and telephone number. We also include anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

### **Use of your Personal Information**

Mediterranean Wellness only collects and uses personal information in order to deliver the Directed Counseling services you have requested. We also use your personally identifiable information to inform you of ancillary programs you may be interested in. We may also contact you via surveys for our own internal quality control, to gather your opinion of our work together or of other services you may be interested in.

Importantly, Mediterranean Wellness does not sell, rent or lease its customer lists to third parties. Our data analysis of our information will be in two varieties: a personal profile that is only seen by you; a comparative analysis across all participant, in which all individual information is removed. The confidentiality of your personal information will remain completely safe.

Mediterranean Wellness does not use or disclose sensitive personal information of any kind, such as race, religion, or political affiliations, without your explicit consent.

## **Security of your Personal Information**

Mediterranean Wellness secures your personal information from unauthorized access, use or disclosure. We secure the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

#### **Changes to this Statement**

Mediterranean Wellness will occasionally update this Statement of Privacy to reflect company and customer feedback. We encourage you to periodically review this Statement to be informed of how we are protecting your information.

# **Contact Information**

Mediterranean Wellness welcomes your comments regarding this Statement of Privacy. If you believe that we have not adhered to this Statement, please contact us: info@willclower.com. We will use commercially reasonable efforts to promptly determine and remedy the problem.